



**THE NCS**<sup>TM</sup>  
The National Citizen Survey<sup>TM</sup>

## Chanhassen, MN

Open Ended Responses

2016



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The National Citizen Survey™  
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# Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report includes the verbatim responses to an open ended question included on The NCS 2016 survey for Chanhassen. Additional reports and the technical appendices are available under separate cover.

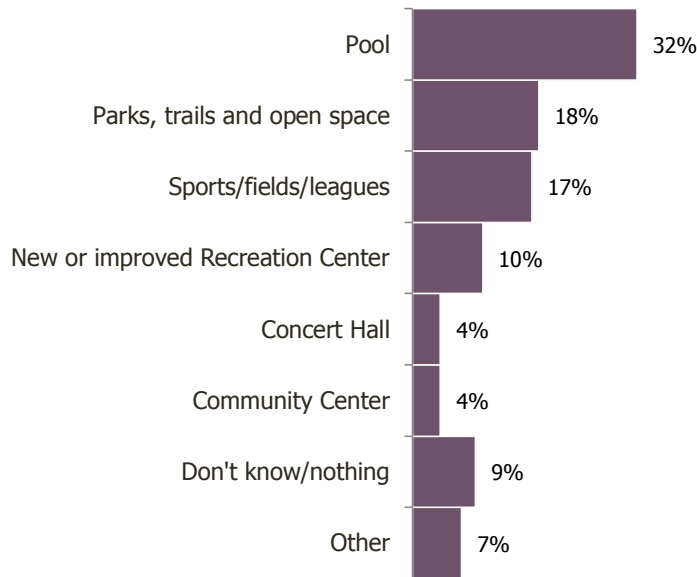
Respondents were asked to record their opinions about the City’s recreational amenities in the following question:

- What is the number one public recreation amenity you think is missing from Chanhassen?

The verbatim responses were categorized by topic area and those topics are reported in the following chart with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment whenever a respondent mentioned more than a single topic.

Results from the open-ended question are best understood by reviewing the frequencies that summarize responses as well as the actual verbatim responses themselves. A total of 541 surveys were completed by Chanhassen residents; of these, 252 respondents wrote in responses for the open-ended question. About one-third of respondents indicated that a pool was the number one public recreation amenity missing from Chanhassen. Other commonly cited missing amenities were parks, trails and open space (18%), sports/fields/leagues (17%) and improvements to the recreation center (10%).

Figure 1: Number One Missing Recreation Amenity  
*What is the number one public recreation amenity you think is missing from Chanhassen?*



# Verbatim Responses to Open Ended Question

The following pages contain the respondents' verbatim responses as written on the survey and have not been edited for spelling or grammar. Responses have been organized by coded topic areas.

## What is the number one public recreation amenity you think is missing from Chanhassen?

### Pool

- A community pool.
- A community pool.
- A good swimming pool. I have to go to lifetime for lap swimming.
- a pool
- A public outdoor pool, like Richfield & Bloomington have.
- A public pool.
- A public swimming & wading pool.
- A public swimming pool
- A public swimming pool/park concept.
- A splash pad for little ones.
- A swimming pool.
- A water park or swimming pool.
- An outdoor pool for city residents.
- Bigger Community Center with indoor/outdoor pool.
- Chlorinated swim pond/beach.
- City pool (outdoor).
- Community pool & better Rec Center.
- Community pool.
- Dog park with access to a lake for dog swimming.
- Dome/pool (both coming).
- Expanded/improved Fitness Ctr with indoor/outdoor pool.
- Indoor community pool.
- Indoor pool at Rec Center for those who can't afford "lifetime" fitness.
- Indoor pool.
- Indoor Rec Pool.
- Indoor swimming pool.
- Indoor swimming pool.
- Indoor/Outdoor pool as part of rec center
- indoor/outdoor swimming pool
- Larger splash pad (like Eden Prairie's Round Lake).
- Maybe a public pool.
- Maybe a swimming pool, but really just need to be more creative with offerings at Rec Center. Adult basketball, adult soccer league, more relevant classes, foreign languages.
- Municipal swim pool.
- Outdoor pool or mini golf.
- Outdoor pool with lazy river.
- Outdoor pool.
- Outdoor pool/aquatic center.
- Outdoor public pool.
- Outdoor public swimming pool with water park area and concession stand.
- Pool
- Pool & decent event center to rent room/banquet hall. Chaska & E.P Rec is great.
- Pool for chan residents.

- Pool for summer outdoor use.
- Pool, racquetball.
- Pool.
- Pool.
- Pool.
- Pool.
- Pool.
- Pool.
- Pool.
- Pool/ splash pad.
- Public outdoor pod/splash park for families.
- public pool
- Public pool - indoor and/or outdoor.
- Public pool - indoor/outdoor.
- Public pool especially with lake issues this summer.
- Public pool.
- Public pool or splash pad (could have both on the same campus).
- Public swimming pool facility like they have at Chaska Community Center.
- Public swimming pool with times for adult swimming.
- Public swimming pool.
- Public swimming pool.
- Public swimming pool.
- Splash pad.
- Splash pad.
- Swimming Pool
- Swimming pool (indoor).
- Swimming pool.
- Swimming pool.
- Swimming pool.
- Swimming pool.
- Swimming pool.
- Swimming pool.
- Swimming pool.
- Swimming pool.
- Swimming pool.
- Swimming pool.
- Swimming pool... upgrade is needed to Rec Center. Not everyone wants lifetime but Rec Center is to limited.
- Swimming Pool/Splash Pad
- Water activities: Splash pad/indoor pool or water park.
- Water play area (like Miller Park).

#### Parks, trails and open space

- #1) Connected trail system. #2) Public pool.
- A dedicated dog park.
- A good bicycle /pedestrian connection to the Lake Minnetonka community trail.
- A larger community gathering space (i.e. Fireman's Park in Chaska).
- A walking/biking trail around a lake.
- Benches and bathroom facilities along the trails.
- better access to biking trails
- Bike lanes separated from walking paths and roadways where major transportation corridor they should be.
- Bike trails throughout the city & downtown.
- Bike trails.
- Biking and x-country ski trails
- Can't think of any missing. Great bike/walking trails.
- Connecting western bike trails near Lake Minnewashta to further western/northern trails.

- Continue bike/walking trails.
- Cross Country ski trails.
- Dirt/gravel running/walking trails (not the LRT style, but cross-country/forested)
- Dog park
- Dog park.
- Dog Park.
- Dog Park; Free roam zone.
- Easier access to bike trails from individual neighborhoods.
- Free workouts (in the park, at a workout place).
- Groomed cross country ski trails.
- Handicap access to parks & trails & community buildings.
- just continue to maintain. the paths, parks, natural landscape... don't over-do it.
- Keeping the parks maintained. (mowed)
- More bike trails.
- More biking trails. Better access to downtown by bike/walking.
- More canoe/Kayak Racks at the lake with park services open for more days & longer hours.
- More connected biking trails.
- More connected trails into & around Chanhassen for biking.
- More walking paths.
- Mountain bike trails.
- Mountain bike trails.
- Mountain biking access
- Mountain biking single track trail.
- Mountain biking trails.
- Natural areas.
- Off lease trails (long trails!).
- Open space.
- Paved bike path ta E.P on railroad tracks.
- Proper public sidewalks, crosswalks, and over/underpasses for foot traffic to get to facilities.
- Reasonable access to bike trails.
- Sidewalks.
- Trail into Excelsior and Victoria.
- Well maintained trails - trails need resurfacing.
- Wooded dog park.

### Sports/fields/leagues

- A public golf course!!!
- An ice skating rink! (Indoor).
- An indoor soccer dome. Archery range.
- Archery Range
- Bowling.
- Broomball at neighborhood parks.
- Curling rink like Chaska.
- Golf course, pool, common central facility like Chaska's curling club with facilities.
- Golf course.
- Golf course.
- Good golf course.
- Hockey rink!
- Hockey/ice facility.
- Ice arena.
- Ice rink & Community Center.
- Ice skating rink (indoor).

- Indoor ice arena.
- Indoor ice rink.
- Indoor ice skating.
- Indoor soccer etc - The dome will be very beneficial.
- Indoor training - Soccer - facility.
- Men's basketball league.
- More sports leagues.
- Motorized sports.
- Outdoor ice rink or aquatic park.
- Semi-pro sports club/"stadium".
- Skate park (here might be one but we don't know it so).
- Skeet range
- Ski slope.
- Soccer stadium.
- Sports dome.
- Tennis - golf - lawn bowling.
- Tennis.
- Track (other than at CHS).

#### New or improved Recreation Center

- "Real" Rec Center - like Chaska.
- A better Rec Center.
- A bigger Recreation Center.
- A quality Rec Center with pool, ice rink (indoor), & large workout area.
- An affordable community Rec Center (full service) like Chaska's - we can't afford lifetime.
- An enhanced Rec Center.
- Better exercise space & equipment at Recreation Center. My family joined the Chaska Center due to better facilities.
- Better Rec center for chan residents i.e Chaska-Eden Prairie.
- Better Rec Ctr.
- Bigger community Rec center.
- Comprehensive Rec Center (pool/ steam rm/ etc).
- Fitness Center.
- Good Rec Center.
- Inside recreation buildings in different areas.
- Modern Rec Center with pools, hockey rinks, golf courses.
- More activities at the REc Center. We actually belong to EP Community Center as there is alot more to do.
- More expansion Rec Center.
- New Rec Center with indoor & outdoor swimming.
- quality rec center. The rec center is embarrassing. The town has allowed businesses like lifetime and the new childcare center to privatize services that the city should be doing a MUCH better job of
- Rec Center & neighborhood parks.
- Rec Ctr like Chaska - Pools, indoor walking path, ice rinks etc.
- Recreation Center with more opportunities for programs/classes/community involvement (like Chaska).
- Recreation Center with updated and expanded amenities.
- Splash pad/better fitness facility (compared to Chaska we are a joke).
- Updated Recreation Center, family membership for fitness package at Rec Center. Indoor sporting facilities (i.e ice arena).

### Concert Hall

- An outdoor theater for education and music offerings.
- Concert Center/Hall.
- Concert hall.
- Dance Hall for live music events.
- Free concerts at a park/lake.
- Larger area for farmers market & music.
- Music amphitheatre.
- Outdoor stage for concerts.
- Outdoor theater.
- Venue for outdoor music - small bandshell with seating.
- Would love to see an amphitheatre for outdoor concerts!

### Community Center

- A better Community Center with a pool.
- A community center like EP & Chaska currently have - a pool.
- A Community Center with indoor pool & walk track.
- A community Health Center like Eden Prairie - with trails i.e. Round Lake trail.
- A quality community center similar to Eden Prairie and Chaska with pools, rinks, and a good fitness area.
- An indoor walking/running track ala Chaska's.
- Bigger, move Robert Community Center.
- Community area around Prince Mural.
- Full service community center similar to Eden Prairie.
- Indoor walking track. More pronounced trails for walking/biking - maps located at more businesses ex: grocery stores etc.
- Modern/up to date community center/ meeting place.
- Should have a larger City Center ex. Chaska.

### Don't know/nothing

- Can't really think of any!
- Can't think of any.
- Can't think of any.
- Don't know.
- Don't know.
- I barely know what they are.
- I can't think of anything.
- I don't know.
- I think it's all good.
- No opinion.
- none
- none come to mind
- None have many underutilized now.
- None I can think of.
- Not missing.
- Not sure.
- Not sure.
- Not sure. Have lived here less than 2 yrs. Our neighborhood provides many activities so we haven't had to look much further than that.
- Nothing - I think we have a good variety now.
- Nothing for my family.
- Nothing is missing.
- Nothing.



- Nothing.
- Nothing.

#### Other

- "Rental bicycles".
- A museum.
- Better quality restaurants & shopping!
- Boat rentals
- Good sand at the beaches.
- High quality dining experience with patio seating available.
- Maple Leaf festival - Last weekend of September.
- Maybe a program just for seniors.
- NA AIS - need more water launch inspections for all lakes (longer time covered in season).
- New and better restaurants.
- Nicer restaurants, less fast food - ick - & liquor stores & banks.
- Non chain restaurants.
- Parking at Chan library.
- Reliable snow removal.
- Restaurants/bars for 30-40 years olds. Something trendy like Kona Grill, Crave, etc. - Similar to E.P.
- Sense of "Main Street".
- Small town feel.
- Something geared towards High School students.
- Transportation from Summerwood to Recreation Center.
- Young adult classes/activities.